

# Molex Premise Networks Certified Cabling System System Performance and Application Assurance Warranty Statement

## Certified Cabling System Definition

A Molex Premise Networks Certified Cabling System, herein, Certified Cabling System, is defined as:

- An end-to-end Certified Cabling System comprised entirely of Molex Premise Networks-approved passive connectivity components. This expressly excludes any active equipment, whether in or attached to it, public network interface, or terminal equipment.
- The entire Certified Cabling System must be installed and commissioned by an authorized Molex Premise Networks Certified Installer.
- The installation has been installed and tested in adherence to the practices specified by Molex Premise Networks and based on the published edition of TIA/EIA 568, ISO IEC 11801, EN 50173 and AS/NZ 30380 which is current at the date of installation, and in compliance with the registered category of end-to-end performance.

## Warranty Coverage

Molex Premise Networks warrants the following for a period of 25 years from the date of issuance of its Certificate to the end user:

### 1. Component Warranty

All components of the Certified Cabling System shall be free from manufacturing defects in material or workmanship, under normal and proper usage.

### 2. System Performance Warranty

The links/channels of the Certified Cabling System will comply with the category of end-to-end performance to which the system is certified.

### 3. Application Assurance Warranty

The Certified Cabling System will be free from defects which prevent the operation of standards-based applications/protocols over the category of end-to-end performance to which the system is certified. The applications/protocols shall be those recognized by standards bodies IEEE, ANSI, ATM Forum and sanctioned specifically for transmission over the category of cabling standards defined in the published edition of TIA/EIA 568, ISO IEC 11801, EN 50173 and AS/NZ 30380 which is current at the date of installation.

## Performance Commitment

In the event of a Certified Cabling System failing any of the parameters described herein, Molex Premise Networks will determine its responsibilities under this warranty and provide the remedies promised herein. Any such repair or replacement shall be warranted under the terms of this warranty for the remainder of the term of this warranty. Where a non-performance is solely a result of the Certified Cabling System, the rectification of the system will be made at no cost to the end user. Molex Premise Networks will supply all components free of charge and pay labor costs (to installation companies of our choice) associated with system fault diagnosis and rectification.

### 1. Components

If any components in the Certified Cabling System are determined to have failed and prevent conveyance of electrical signals, we will repair or replace that component, at our sole discretion, for the Certified Cabling System to convey such signals.

### 2. System Performance

If the Certified Cabling System is found to be non-compliant to the category of end-to-end performance as originally certified, (under standards-compliant test procedures) then we will repair or replace component, at our sole discretion, for the Certified Cabling System to comply with the certified end-to-end performance.

### 3. Application Assurance

If the Certified Cabling System prevents the end user from operating standards-based applications/ protocols over the category of end-to-end performance to which the system is certified, then we will diagnose and repair or provide replacement product, at our sole discretion, to ensure the effective transmission of the said application/protocol.

## Professional Installation

Certified Cabling Systems are installed by industry professionals trained by Molex Premise Networks. All installations are tested and those tests are reviewed by Molex, which occasionally audits installations to ensure adherence to its installation and testing practices.

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## Global Warranty Program Limitations

- Repair or replacement of elements in a Certified Cabling System by Molex Premise Networks or its designated Certified Installer is the exclusive remedy to be provided under this warranty.
- This warranty is limited to the original end user for whom it was installed and is not transferable. Proof of purchase of the Certified Cabling System is required.
- This warranty is given in lieu of all other warranties, express, implied or statutory, by Molex Premise Networks and the manufacturers of all components of the Certified Cabling System, including without limitation, the warranties of merchantability or fitness for a particular purpose. Neither Molex Premise Networks nor the manufacturer of any component of the Certified Cabling System will be liable for system down-time, inconvenience, disruption of business, property damage, punitive damages or any other incidental or consequential damages caused by any failure of the Certified Cabling System or any component.

## Not Covered

This warranty does not cover failure of a Certified Cabling System or its components resulting from actions or events beyond the control of Molex Premise Networks or the manufacturer of components, including, without limitation, alterations to the Certified Cabling System, unauthorized or improper repairs, misuse, accidents, fire, water damage, and acts of God.

## Other Rights

This warranty gives you specific legal rights, and you may also have other rights which vary from locality to locality. This warranty shall be expanded to the extent, and only to the extent, required by applicable local law.

## In The Event Of A Problem with an In-Warranty Certified Cabling System

By accepting this warranty at the time of its issue, the original installer and end user both acknowledge and agree to abide by the following procedure:

1. In the event of a problem, the end user shall rule out potential causes not related to the Certified Cabling System.
2. If the problem has been isolated to this Certified Cabling System, the end user should contact the Installer which carried out the installation and advise of the failure, detailing the nature of the failure, the warranty certificate number, which channels are affected, the equipment which has been operating over the affected channels, and other information requested by the Installer. The end user or agent shall not undertake to rectify the fault without authorization from Molex Premise Networks, its proxy, or the Installer.
3. The Installer will try to diagnose and rectify the fault. Should the Installer be unavailable or unable to rectify the fault, the end user may submit the above information using MPN's then-current support procedures and system, at which time MPN will investigate. The product under investigation shall be returned, at end user's expense, to MPN, who will initiate corrective procedures if warranted.
4. In the event that the failure is found to be as a result of a defective Certified Cabling System, (a) the failed products will be repaired or replaced, at MPN's sole discretion, (b) the repaired or replaced product will be shipped to the end user, (c) MPN will dispose of the faulty product, and (d) MPN will reimburse the end user for shipment of the faulty product. If the failure is found to be the fault of something other than the Certified Cabling System, MPN will dispose of the investigated product.